

# Welcome to [www.waabisaabi.com](http://www.waabisaabi.com) (“Website”).

Waabi Saabi and/or its affiliates provide website features and other products and services to you when you visit or shop [www.waabisaabi.com](http://www.waabisaabi.com), use Waabi Saabi products or services, or use software provided by Waabi Saabi in connection with any of the foregoing Waabi Saabi provides the Services subject to the following conditions.

This user agreement (“Terms and Conditions” or “T&C” or “Terms” or “Agreement”) is between you (“you” or “End User” or “your” or “Buyer” or “Customer” or “Registered User”) and Waabi Saabi (“Company” or “us” or “we” or “[www.waabisaabi.com](http://www.waabisaabi.com)”). This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.

Notwithstanding anything contained or said in any other document, if there is a conflict between the terms mentioned herein below and any other document, the terms contained in the present T&C shall alone prevail for the purposes of usage of the Site

## INTRODUCTION

- INTRODUCTION

1.1. The domain name [www.waabisaabi.com](http://www.waabisaabi.com) is registered in the name of Impulsive Edge Trading LLP which is a registered company under the Companies Act, 1956. Its registered office is at 108A, A to Z Industrial Premises, G.K. Marg, Lower Parel W Mumbai, 400013, INDIA. Waabi Saabi is in the business of selling lifestyle retail products such as home décor, kitchen accessories and Travel Accessories.

### THESE TERMS & CONDITIONS MAY CHANGE

- 2.1. Waabi Saabi reserves the sole right to update or modify these Terms and Conditions at any time without prior notice. For this reason, we encourage you to review these Terms and Conditions every time you purchase products from us or use our Web Site.
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- PRIVACY
- We view protection of your privacy as a very important principle. We understand clearly that You and Your Personal Information is one of our most important assets. We store and process Your Information including any sensitive financial information collected (as defined under the Information Technology Act, 2000), if any, on computers that may be protected by physical as well as reasonable technological security measures and procedures in accordance with Information Technology Act 2000 and Rules there under. If you object to our current Privacy Policy and your information being transferred or used in this way please do not use Website.
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- ELECTRONIC COMMUNICATIONS
- When you use any of our Services, or send e-mails to us, you are communicating with us electronically. You by using our services consent to receive communications from us electronically. We will communicate with you by e-mail or by posting notices on this site or through other Services. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such

communications be in writing. The legal requirements would be in conformity with the Indian Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000.

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- INTELLECTUAL PROPERTY RIGHTS

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- Unless otherwise indicated or anything contained to the contrary or any proprietary material owned by a third party and so expressly mentioned, Waabi Saabi owns all Intellectual Property Rights to and into the Website, including, without limitation, any and all rights, title and interest in and to copyright, related rights, patents, utility models, trademarks, trade names, service marks, designs, know-how, trade secrets and inventions (whether patentable or not), goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks. You acknowledge and agree that you shall not use, reproduce or distribute any content from the Website belonging to Waabi Saabi without obtaining authorization from it.
- User shall not upload post or otherwise make available on the Site any material protected by copyright, trademark or other proprietary right without the express permission of the owner of the copyright, trademark or other proprietary right. Waabi Saabi does not have any express burden or responsibility to provide the Users with indications, markings or anything else that may aid the User in determining whether the material in question is copyrighted or trademarked. User shall be solely liable for any damage resulting from any infringement of copyrights, trademarks, proprietary rights or any other harm resulting from such a submission. By submitting material to any public area of the Site, User warrants that the owner of such material has expressly granted Waabi Saabi the royalty-free, perpetual, irrevocable, non-exclusive right and license to use, reproduce, modify, adapt, publish, translate and distribute such material (in whole or in part) worldwide and/or to incorporate it in other works in any form, media or technology now known or hereafter developed for the full term of any copyright that may exist in such material. User also permits any other end user to access, view, store or reproduce the material for that end user's personal use. User hereby grants Waabi Saabi, the right to edit, copy, publish and distribute any material made available on the Site by the User. The foregoing provisions of Section 25 apply equally to and are for the benefit of Waabi Saabi, its subsidiaries, affiliates and its third party content providers and licensors and each shall have the right to assert and enforce such provisions directly or on its own behalf.

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- TRADEMARKS

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- The Site contain copyrighted material, trademarks and other proprietary information, including, but not limited to, text, software, photos, video, graphics, music, sound, and the entire contents of Waabi Saabi protected by copyright as a collective work under the applicable copyright laws. Waabi Saabi owns a copyright in the selection, coordination, arrangement and enhancement of such content, as well as in the content original to it. Users may not modify, publish, transmit, participate in the transfer or sale, create derivative works, or in any way exploit, any of the content, in whole or in part. Users may download / print / save copyrighted material for the User's personal use only. Except as otherwise expressly stated under copyright law, no copying, redistribution, retransmission, publication or commercial exploitation of downloaded material without the express permission of Waabi Saabi and the copyright owner is permitted.
- If copying, redistribution or publication of copyrighted material is permitted, no changes in or deletion of author attribution, trademark legend or copyright notice shall be made. The User acknowledges that he/she/it does not acquire any ownership rights by downloading copyrighted material. Trademarks that are located within or on the Site or a website otherwise owned or operated in conjunction with Waabi Saabi shall not be deemed to be in the public domain but rather the exclusive property of Waabi Saabi, unless such site is under license from the trademark owner thereof in which case such license is for the exclusive benefit and use of Waabi Saabi, unless otherwise stated.

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- INTELLECTUAL PROPERTY RIGHTS COMPLAINTS
- Waabi Saabi respects the intellectual property of others. If you believe that your work has been copied in a way that constitutes any Intellectual Property Right infringement, please address a complaint to the 'Customer Care' by way of an email as provided herein below.
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- USER RESPONSIBILITY AND REGISTRATION OBLIGATIONS
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- If you use the Website as Registered User, you agree that you are competent to contract within the meaning of the Indian Contract Act, 1872. Waabi Saabi reserves the right to terminate your membership and refuse to provide you with access to the Website if it is brought to its notice or if it is discovered that you are under the age of 18 years. You are solely responsible for maintaining the confidentiality of your User ID and Password. You are responsible for all activities that occur under your User ID and Password. You agree, inter-alia, to provide true, accurate, current and complete information about yourself as prompted by Website registration form or provided by You as a Visitor or user of a third party site through which You access the Website. If you provide any information that is untrue, inaccurate, not current or incomplete or we have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, or not in accordance with the User Agreement, Waabi Saabi has the right to indefinitely suspend or terminate or block access of your membership with the Website and refuse to provide you with access to the Website.
- As a condition of purchase, the Site requires your permission to send you administrative and promotional emails. We will send you information regarding your account activity and purchases, as well as updates about our products and promotional offers. You can opt-out of our promotional emails anytime by clicking the unsubscribe link at the bottom of any of our email correspondences. Please see our Privacy Policy for details. The offers made in any promotional messages sent via emails/SMS/MMS shall be subject to change at the sole discretion of Waabi Saabi and Waabi Saabi owes no responsibility to provide you any information regarding such change.
- You undertake not to host, display, upload, modify, publish, transmit, update or share any information that is contained on the website that:
  - belongs to another person and to which you does not have any right to;
  - is grossly harmful, harassing, blasphemous; defamatory, obscene, pornographic, paedophilic, libellous, invasive of another's privacy, hateful, or racially, ethnically objectionable, disparaging, relating or encouraging money laundering or gambling, or otherwise unlawful in any manner whatever;
  - harm minors in any way;
  - infringes any patent, trademark, copyright or other proprietary rights;
  - violates any law for the time being in force;
  - deceives or misleads the addressee about the origin of such messages or communicates any information which is grossly offensive or menacing in nature;
  - impersonate another person;
  - contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource;
  - threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign states, or or public order or causes incitement to the commission of any cognisable offence or prevents investigation of any offence or is insulting any other nation.
- That in case it is found that you are in violation of these express conditions, you shall be solely responsible and shall face all legal consequences of the same by yourself and that Waabi Saabi shall in no manner be held responsible for the same.
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- BILLING
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- 9.1. The price of our merchandise as mentioned on [waabisaabi.com](http://waabisaabi.com) is the Maximum Retail Price (MRP) for the said product. Such MRP shall be inclusive of all local taxes as are applicable in India. Additional applicable taxes may be charged depending upon the destination where the order has to be shipped to. The tax rate applied and charged upon the order shall include combined tax rate for both state and local tax rates in accordance with the address where the order is being shipped. Waabi Saabi reserves the right to collect taxes and/or such other levy/ duty/ surcharge that it may have to incur in addition to the normal taxes it may have to pay. We may also charge Delivery Charges which may include postal charges/ shipment charges etc. that may be applicable for your country.

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- ORDER CANCELLATION BY Waabi Saabi
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- Due to unavoidable circumstances there may be times when certain orders having been validly placed may not be processed or capable of being dispatched. Waabi Saabi reserves the exclusive right to refuse or cancel any order for any reason. Some situations that may result in your order being cancelled shall include limitations on quantities available for purchase, inaccuracies or errors in product or pricing information, problems identified by our credit and fraud avoidance department or any defect regarding the quality of the product. We may also require additional verifications or information before accepting any order. We will contact you if all or any portion of your order is cancelled or if additional information is required to accept your order. If your order is cancelled after your credit card/ debit card/ any other mode of payment has been charged, the said amount will be reversed into your Account/ as the case may be to the source of the payment within a period of 30 working days. Any type of voucher used in these orders shall be returned and made available to the user in case of cancellation by Waabi Saabi.

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- SHIPPING & PROCESSING FEE

- 11.1. Our shipping and processing charges are intended to compensate Waabi Saabi for the cost of processing your order, handling and packing the products you purchase and delivering them to you. For further information please refer to our Shipping & Payment Policy.

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- PAYMENT

- While availing any of the payment method/s offered by us, we are not responsible or take no liability of whatsoever nature in respect of any loss or damage arising directly or indirectly to you including but not limited to the following: (a) lack of authorization for any transaction/s; (b) or exceeding the preset limit mutually agreed by you and between your “Bank/s”; (c) or any payment issues arising out of the transaction; (d) or decline of transaction for any other reason/s.
- All payments made against the purchases/services on [Waabisaabi.com](http://Waabisaabi.com) by you shall be as against the MRP displayed on the website and shall be in terms and conditions of the third party Online Payment Gateway Services as adopted and applicable to your transaction as approved by Waabi Saabi.
- Before shipping your order to you, we may request you to provide supporting documents (including but not limited to Govt. issued ID and address proof) to establish the ownership of the payment instrument used by you for your purchase. This is done so as to ensure a safe and a fool proof online shopping environment to our users.
- Waabi Saabi may employ PaisaPay, PayPal and such other third party facilities, for Payments on the Website. Such payments can be made through the electronic or through Cash on delivery transactions, as may be permitted by Waabi Saabi which shall be at its sole discretion. Use of such third party services will be governed by their User Agreement, Seller Terms, Conditions and other rules and policies as may be required and applicable for your nature of activities.

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- DELIVERY

- Waabi Saabi endeavors but does not guarantee delivery of products in the stipulated time period as mentioned on the purchase of the product. In no manner can the contract be repudiated if Waabi Saabi fails to deliver any one or more products in the stipulated time frame. However, if you fail to

take the delivery of the goods, Waabi Saabi may at its discretion charge you for additional shipping cost.

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- **LOSS IN TRANSIT**
- All items purchased from Waabi Saabi are made pursuant to a shipment contract. The risk of loss and title for such items purchased on our site pass to you upon our delivery to the carrier.
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- **REFUNDS & RETURNS**
- Waabi Saabi shall make all endeavors to deliver defect free products to the purchasers. Waabi Saabi does not take title to any returned items purchased by the user unless the item is received by Waabi Saabi. Any item purchased on our website does not qualify for any return unless the product delivered is damaged or has manufacturing defects. The defective and/or damaged goods so received shall be communicated to Waabi Saabi within 48 hours of its receipt. Any communication received after 48 hours of delivery shall not qualify for return unless expressly covered by the product warranty even in case the said product has been wrongly delivered.
- Waabi Saabi holds the sole discretion to determine whether a refund can be issued. For further information please read our Returns & Exchanges Policy.
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- **PRODUCT DESCRIPTIONS**
- Products displayed on Waabi Saabi attempts to be as accurate as possible. However, Waabi Saabi does not warrant that product descriptions or other content is accurate, complete, reliable, current, or error-free. If a product offered by Waabi Saabi is not as described, your sole remedy is to contact Waabi Saabi within 48 hours of receipt and Waabi Saabi reserves the right to provide a solution as per its discretion. Waabi Saabi is not liable to issue any refunds or allow exchanges and/or returns as a matter of policy.
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- **PRODUCT COMPLIANCE**
- Products displayed/ sold on the Waabi Saabi website are manufactured/ procured as per the applicable Local Laws of India and are in conformity with the required Indian industry standards.
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- **PRODUCT PRICING DISCLAIMER**
- The prices displayed on our website may differ from prices that are available in stores. Further the prices displayed in our catalogs are quotes which may vary from country to country for the same product. Prices shown on the website both for India and in other International Countries are subject to change without prior notice. These prices only reflect the MRP and includes standard shipping and taxes which may be extra as applicable.
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- **INACCURACY DISCLAIMER**
- From time to time there may be information on our Website or in our catalog that may contain typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, and availability. Waabi Saabi reserves the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice.
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- **WARRANTIES & LIABILITY**
- All information, content, materials, products (including software) and other services included on or otherwise made available to you by Waabi Saabi are provided on an AS IS and AS AVAILABLE basis, unless otherwise specified in writing. Waabi Saabi makes no representations or warranties of any kind, express or implied, as to the operation of the services, or the information, content, materials, products (including software) or other services included on or otherwise made available to you through Waabi Saabi, unless otherwise specified in writing. You expressly agree that your use of the website is at your sole risk.
- Waabi Saabi does not warrant that this Website will be constantly available, or available at all or that any information on this Website is complete, true, accurate or non-misleading.

- We will not be liable to You in any way or in relation to the Contents of, or use of, or otherwise in connection with, the Website. You acknowledge, by your use of this Website, that your use of this Website is at your sole risk, that you assume full responsibility for all risks associated with all necessary servicing or repairs of any equipment you use in connection with your use of this Website, and that Waabi Saabi shall not be liable for any damages of any kind related to your use of this Website.
- Though Waabi Saabi shall make all endeavor to protect its websites from any viruses or other illegal use of its website. However we do not warrant that this site; information, Content, materials, product (including software) or services included on or otherwise made available to You through the Website; its servers; or electronic communication sent from us are free of viruses or other harmful components. Nothing on Website constitutes, or is meant to constitute, advice of any kind.
- All the Products sold on Website shall be solely governed by the Indian Laws. In the event we are unable to deliver such Products due to implications of different territorial laws, we will return or will give credit for the amount (if any) received in advance by us from the sale of such Product that could not be delivered to You. It is YOUR responsibility to ensure that the products purchased on this website is not restricted in your territory. Waabi Saabi shall not be responsible for any non-compliance with regard to the local laws of that territory for any product available on this website.
- Waabi Saabi will not be liable for any damages of any kind arising from the use of any service, or from any information, content, materials, products (including software) or other services included on or otherwise made available to you through the website, including, but not limited to direct, indirect, incidental, punitive, and consequential damages, unless otherwise specified in writing.
- INDEMNITY
- You agree to indemnify and shall not hold Waabi Saabi (and its officers, directors, agents, subsidiaries, affiliates, joint ventures, and employees) for any claim or demand, including but not limited to reasonable attorneys' fees, or arising out of or related to your breach of this T&C, or your violation of any law or the rights of a third party or any damage to life and/or property caused by the products delivered.
- BREACH
- In the event you are found to be in breach of the Terms of Use or Privacy Policy or other rules and policies or if we are unable to verify or authenticate any information you provide or if it is believed that your actions may cause legal liability for you, other users or us, without limiting to the present, without prior notice immediately limit your activity, remove your information, temporarily/indefinitely suspend or terminate or block your membership, and/or refuse to provide you with access to this Website. Any user that has been suspended or blocked may not register or attempt to register with us or use the Website in any manner whatsoever until such time that such user is reinstated by us.
- Notwithstanding the foregoing, if you breach the Terms of Use or Privacy Policy or other rules and policies, we reserve the right to recover any amounts due and owing by you to us and to take strict legal action including but not limited to a referral to the appropriate police or other authorities for initiating criminal or other proceedings against you.
- Any breach of any applicable local laws of that territory shall also result in, without prior notice immediately limit your activity, remove your information, temporarily/indefinitely suspend or terminate or block your membership, and/or refuse to provide you with access to this Website.
- SEVERABILITY
- We reserve the right to make changes to our site, policies, Service Terms, and these Conditions of Use at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition.
- WAIVER
- The failure by Waabi Saabi to enforce at any time or for any period any one or more of the terms or conditions of the Agreement shall not be a waiver by Waabi Saabi of them or of the right any time subsequent to enforce all Terms and Conditions of this agreement.

- FORCE MAJEURE
- Failure on the part of Waabi Saabi to perform any of its obligations and the non furnishing of the Service), shall not entitle you to raise any claim against Waabi Saabi or be a breach hereunder to the extent that such failure arises from an event of Force Majeure. If through force Majeure the fulfillment by either party of any obligation set forth in this Agreement will be delayed, the period of such delay will not be counted on in computing periods prescribed by this Agreement. Force Majeure will include any war, civil commotion, strike, governmental action, lockout, accident, epidemic or any other event of any nature or kind whatsoever beyond the control of Waabi Saabi that directly or indirectly hinders or prevents Waabi Saabi from commencing or proceeding with consummation of the transactions contemplated hereby. You expressly agree that lack of funds shall not in any event constitute or be considered an event of Force Majeure.
- DISPUTE RESOLUTION
- This agreement shall be construed and the legal relations between YOU and Waabi Saabi hereto shall be determined and governed according to the laws of India. If any dispute arises between You and Waabi Saabi regarding Your use of the Website or Your dealing with Waabi Saabi in relation to any activity on the Website, in connection with the validity, interpretation, implementation or breach of any provision of the Terms & Conditions and/or Privacy Policy including but not limited to the rules and policies contained herein, the dispute shall be subject to the exclusive jurisdiction to the Courts of New Delhi.
- Your obligations to pay the Payment Fees shall not be suspended during the pendency of such proceedings.
  - GRIEVANCE
  - Any grievances you have by way of use of the website can be addressed to the 'Customer Care' by way of email to [support@waabisaabi.com](mailto:support@waabisaabi.com)
  - The 'Customer Care' shall thereafter consider the same and provide a response within one month of the date of such complaint/ grievance.
    - GOVERNING LAW
    - These Terms and Conditions or the documents of third party payment channels shall be governed and construed in accordance with the laws of India.
    - This document is an electronic record in terms of Information Technology Act, 2000 and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.
- **Disclaimer Of Warranties/Limitation Of Liability:**
- Waabi Saabi has endeavored to ensure that all the information on the Website is correct, but Waabi Saabi neither warrants nor makes any representations regarding the quality, accuracy or completeness of any data, information, product or Service. In no event shall Waabi Saabi be liable for any direct, indirect, punitive, incidental, special, consequential damages or any other damages resulting from: (a) the use or the inability to use the Services; (b) unauthorized access to or alteration of the user's transmissions or data; (c) any other matter relating to the services; including, without limitation, damages for loss of use, data or profits, arising out of or in any way connected with the use or performance of the Website or Service. Neither shall Waabi Saabi be responsible for the delay or inability to use the Website or related services, the provision of or failure to provide Services, or for any information, software, products, services and related graphics obtained through the Website, or otherwise arising out of the use of the website, whether based on contract, tort, negligence, strict liability or otherwise. Further, Waabi Saabi shall not be held responsible for non-availability of the Website during periodic maintenance operations or any unplanned suspension of access to the website that may occur due to technical reasons or for any reason beyond Waabi Saabi's control. The user understands and agrees that any material and/or data downloaded or otherwise obtained through the Website is done entirely at their own discretion and risk and they will be solely responsible for any damage to their computer systems or loss of data that results from the download of such material and/or data.

## ● **Indemnification:**

- You agree to indemnify, defend and hold harmless Waabi Saabi from and against any and all losses, liabilities, claims, damages, costs and expenses (including legal fees and disbursements in connection therewith and interest chargeable thereon) asserted against or incurred by Waabi Saabi that arise out of, result from, or may be payable by virtue of, any breach or non-performance of any representation, warranty, covenant or agreement made or obligation to be performed by you pursuant to these Terms.

## **Returns, Refunds & Cancellations**

### **Cancelling an order**

Only orders that haven't left the fulfilment center can be cancelled. To cancel an order, view the order details and tap cancel. If the order has already been shipped from our fulfilment center, then you can refuse to accept the delivery and send it back with the courier. We will refund your order after it is received in our fulfilment center.

### **Replacements**

If you'd like to exchange something you purchased for something else, you can place a replacement request by contacting our customer care team at [support@waabisaabi.com](mailto:support@waabisaabi.com). We will try our best to help you find a replacement.

### **Return Process**

All returns requests must be received within 48 hours of receipt. To return a product, please email us at [support@waabisaabi.com](mailto:support@waabisaabi.com). Please provide your product details and the reason for your return, so we can keep improving. Once your return request has been generated, we'll send you a confirmation. You may then await for your product to be picked by one of our delivery agents.

### **In Transit Damages**

A thorough inspection is done before each despatch of your order. However, if your purchase received is damaged, defected or received in a unusable condition, please inform to us with 48 hours of receipt. We will arrange a pick up of the damaged purchase. After examining the damaged product, we will send you a replacement of the same product.

If unfortunately, we don't have a replacement in stock, we will refund you the full amount, including for the shipping charges you paid on its purchase.

### **Return Policy**

Most items are eligible for returns (and refunds),. The items should be **unused, intact and in their original packaging ( brown box, with labels & tags )**. Please note that items on 'sale' cannot be returned.



To place a return request, email us at [support@waabisaabi.com](mailto:support@waabisaabi.com) with the details of item to be returned along with the reason of return. We will get back to you with details on how to send the items back to fulfilment center.

If our courier partner is unable to pick up from your pin code, send your eligible returns to:

Impulsive Edge Trading LLP

108A, A to Z Industrial Premises, G.K. Marg, Lower Parel W. Mumbai.400013. INDIA

### Returns with Promo Code

If you used a promo code or discount at the time of purchase, you will not be credited for it. If you want to return an item you received as a gift, contact our customer care team, and you will receive WaabiSaabi credits for that amount.

### **Refunds**

Refunds will be initiated once we receive your returned items at our fulfilment center. You can expect the refund to reach your Waabi Saabi member account in 3-5 working days.

We automatically give your Waabi Saabi account credits to make the process faster. However, if you wish to have the amount credited to your bank account, please email us at [support@waabisaabi.com](mailto:support@waabisaabi.com) with your order number and details. Refunds to bank account may take upto 10 days depending on your bank.

If you had opted for cash on delivery at the time of purchase, please send the following details from your registered email id to initiate your refund:

1. Order #
2. Full name (as per your bank account)
3. Your bank account number
4. Your bank's name and IFSC code

### **Orders, Pre-orders & Tracking**

#### **Order Tracking**

You can check the status of your order by visiting the "[Orders](#)" section of your Waabi Saabi account. Visit the 'Track Your Order' section, where you will see a link to track

your order via our courier partner's website. You can then track your order in real time.

### **Split Shipments**

We often ship orders in multiple parts, so we can get you each part faster, therefore one of the shipments may arrive in advance of another.

### **Order Delays or Cancellations**

We do our best to deliver all orders within the expected delivery date. However, sometimes, it might take us longer than expected to deliver your product. In the event that your delivery date has passed and you still haven't received your order, please email us at : [support@waabisaabi.com](mailto:support@waabisaabi.com) with your tracking number, so we can look into it.

### **Orders Cancelled by Waabi Saabi**

Occasionally we may have to cancel an order if:

- The product is out of stock or discontinued
- The item is damaged in transit

We will refund the amount to your Waabi Saabi account in such cases.

### **Damaged on Arrival**

If your order is tampered, opened, or visibly damaged on delivery, return the order on arrival and notify our Customer Care team by emailing [support@waabisaabi.com](mailto:support@waabisaabi.com)